

CAPABILITY STATEMENT

COMPANY OVERVIEW

Cayuse Government Services, LLC (CGS)

is committed to excellence by providing innovative and flexible solutions to State, Municipal and Tribal government clients. CGS also provides mission critical technology delivery as a shared service in our Oregon Technology Delivery Center, which also provides support to CGS' Federal Government clients.

CGS core service areas for **STATE, MUNICIPAL AND TRIBAL GOVERNMENTS** include:

Information Technology Consulting & Integration Services

Integrated Eligibility, Medicare, Medicaid, Affordable Health Care Exchanges, Child Support, Child Protective Services

Centers of Excellence (CoE's)

Salesforce
Application Development/Support
Quality Assurance Testing
Data Migration/Conversion

Document/Image Management & Processing

Service Desk/Help Desk (L1, L2, L3, Deskside) Support Services

CGS and its sister companies offer a diverse set of business lines, workforces, and project credentials that have benefited clients in all 50 states, four U.S. territories, and 19 foreign countries, bringing added value to our clients by delivering high quality services on-time and on-budget. CGS is dedicated to building mutually beneficial partnerships and relationships with our clients by providing affordable and dependable solutions focused on providing value and minimizing risk through accountable, capable and responsible service delivery.

CORE CAPABILITIES

CGS's core capabilities include a targeted range of professional services and capable subject matter experts (SMEs), and solutions ideally positioned to help clients advance their goals and support critical missions.

Health & Human Services - Integrated Eligibility - Eligibility enrollment and determination functions and features, including the establishment of Citizen Contact Centers (200+ Citizen Service Representatives), and design, development and testing of related applications.

Child Support/Child Protective Services - Expertise in child support functions and the design, construction and testing of technology solutions. Agile development • Testing Center of Excellence.

Affordable Health Care Act - Insurance Exchanges - Technology Subject Matter Expertise in the ACA's provisions and translating those into technical solutions. Speed to delivery, with quality. Rapid Application Development • Rigorous methods • Testing Center of Excellence.

Centers of Excellence (CoE) - Providing cross-client support for projects with Federal, State, Municipal and Tribal governments • 41,000 sq. ft. state-of-the-art facility, fully redundant, secure, and compartmentalized with high performance project teams and technical support for our Client's technology and business process projects.

QA Testing CoE - End-to-End Testing (Unit, Chain, Project/System, Integration, Performance, Stress/Volume, and more) capabilities in multiple technologies • standard methodologies • Quality Center or Client toolsets • significant know-how and past performance.

Data Migration/Data Conversion CoE - Embracing an IT lifecycle function Offshore center's avoid • deep skills in Mapping Sources of Data to Target Destinations • fast study on Translation requirements where source data and target data required manipulation or transformation • standard or custom ETL tools • verification and validation toolsets • repeatability to lower cost.

Salesforce CoE - Common Salesforce toolsets • methodologies • Agile Delivery • Onsite Client Team working closely with center based CoE experts • cross-industry expertise.

Information Management & Technology Services - Network Support, System & Database Administration • Video Teleconference & Mobility • Content & Knowledge Management • Application Development • Data Services

DUNS: 116937783

Certifications:

- Historically Underutilized Business Zones (HUBZone)
- Minority-owned Business Enterprise (MBE) Disadvantaged Business Enterprise (DBE)
- Buy Indian Act
- Indian Incentive Program; Utility Supplier Diversity Program – California Public Utility Commission (CPUC)



POINT OF CONTACT

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PAST PERFORMANCE

US Army – GFEBS Service/Help Desk

For over seven years, Cayuse Technologies has provided mission-critical support, providing issue resolution and routing on a 24/7 basis in a secure environment for financial, asset, and accounting management systems. Customer Service Representatives provide Tier 1.0+ issue resolution related to business intelligence, financial and accounting, and enterprise resource planning.

US Department of State (DOS)

Special Representative of the Afghanistan Reconciliation Staffing - Professional services & staffing support. Providing multiple DoS bureaus with mission-critical internal operations and unique SMEs across a number of key functional areas in both CONUS and OCONUS locations.

Department of Homeland Security (DHS)

National Infrastructure - Coordinating Center (NICC)

Situational awareness and crisis monitoring of critical infrastructure. Support SMEs experienced in Explosive Ordnance Disposal (EOD), Counter improvised explosive device (IED), NECC training evolutions, tactical vehicle convoy operations, and logistical support roles in the performance of high risk, combat operational training in realistic surroundings and austere environments.

U.S. Air Force Reserve Command (AFRC), Range Operations and Remediation, Falcon Bombing Range

Comprehensive Range Management Services including maintenance and repair, hazardous materials management, Operational Range Clearance (ORC), Unexploded Ordnance (UXO) Support and Material Potentially Presenting an Explosive Hazard (MPPEH) disposal, residue recycling operations, and target and range restoration.

Navy Expeditionary Combat Command (NECC) Home Station Training Complex (HSTC)

Support Subject Matter Experts experienced in EOD, Counter IED, NECC training evolutions, tactical vehicle convoy operations, and logistical support roles in the performance of high risk, combat operational training in realistic surroundings and austere environments.

US Department of the Interior (DOI), Bureau of Indian Affairs (BIA)

On-site Tier 2.0 and 3.0 IT Support Services to over 25 BIA CONUS locations. Deskside services include desktop moves and replacements, printer support, Audio/Visual and conference center support, and other related services not covered by the Tier 1 provider.

US Department of Health & Human Services (HHS), Indian Health Service, Yellowhawk IHS Medical Center

Document and Image Management personnel provide document assembly and scanning of IHS records. Staff also perform quality assessments and periodic assistance to support the electronic filing system.

US Department of Agriculture (USDA)/US Forest Service

Direct award contract to provide software to the US Forest Service through reseller relationships, including IBM's RedHat applications software.

CAYUSE FAMILY OF COMPANIES

Wholly owned by the Confederated Tribes of the Umatilla Indian Reservation (CTUIR), headquartered on Tribal land five miles east of Pendleton, Oregon.

Cayuse Technologies, LLC (SBA Tribal 8(a) Certified)

Providing technology and business process services to federal government agencies/departments.

Cayuse Holdings, LLC

Holding company providing strategic guidance to the subsidiary family of companies below.

Cayuse Government Services, LLC

Providing services and expertise to State, Municipal and Tribal Governments.

Cayuse Federal Services, LLC (SBA Tribal 8(a) Certified)

Providing expertise and relevant past performance in the environmental and federal/civilian agency market space.

Cayuse Defense Services, LLC

Providing expertise and relevant past performance for Department of Defense clients.

Cayuse Native Hawaiian Veterans, LLC

Providing innovative and flexible solutions and relevant past performance to federal government clients, emphasizing excellence in the Asia-Pacific region.

Native Hawaiian Veterans, LLC

Providing a legacy of solutions and strong past performance to federal government clients globally.

Office Locations:

Pendleton, OR (HQ), 40,000 sq. ft. state-of-the-art, secure, technology & business process center;
Honolulu, HI
Washington, D.C.

Annual Revenue:

\$40M, all subsidiaries classified as "small"

Number of Employees at Cayuse Holdings Level:

Approximately 425

